

JANIS WEBER
"THE MOUSE TRAP"
Sylvania Advantage, Sylvania, OH

September 14, 2011
jwpctutor@gmail.com
419-318-9112

NOT-SO-STUPID QUESTIONS:

Q-My computer is not working. How can I access my email now? **A**-Your email is non contingent on your computer or even what city or country you are in. You can use any computer that has Internet access to login in to your email account. **Q**-My Wireless keyboard or mouse is not working right. It makes me crazy. **A**-These are marvelous items but they eat batteries for lunch. Check the battery compartment for loose connection and then replace the battery with a new (rechargeable) one. In the long run you will be ahead of the cost. **Q**-My monitor is blinking or not displaying good colors. **A**-OMG...this happens so often. Do not freak out. The cable that connects your computer to the monitor contains a series of pins that can get bent. Take out each end (no need to turn off CPU), correct any obvious bends and then secure the connectors. If this did not work then your problem may be larger. **Q**-My computer say to press any key. **A**-There is none. Close your eyes and press ANY key. **Q**-My computer does not have an "a" or a "b" drive. Am I missing something? **A**-When the floppy drive "b" was no longer utilized, Microsoft retired the letter. The same is true with the "a" floppy. It is like a pro ball player's number; it is simply revered and retired. The first drive on your computer is now called "c". Crazy huh? **Q**-While installing software I placed the CD in the tray. When it was done a note came on the screen to insert the second CD. They do not fit. Now what? **A**-They should instruct you to remove the first disk before inserting the next. **I just had to throw this one in:** A woman called the Canon help desk with a problem with her printer. The tech asked her if she was running it under "Windows." The woman responded, "*No, my desk is next to the door. But that is a good point. The man sitting in the cubicle next to me is under a window and his printer is working fine.*"

WHAT IS A RESTORE POINT?

This is important stuff. If you find that one day your computer is acting really weird and just yesterday or even last week it was just fine. If you are using Windows Vista or 7, go to the Control Panel and choose System then System Protection. Click on the Create button to start the process. It will ask you to name this point in time when your computer is acting fine. It will date it for you automatically so call it anything you want like before installing software. Using Windows XP? Follow this sequence: Start / Programs / Accessories / System Tools / System Restore / Create a Restore Point / Next / Close. Let me tell you how critical this simple act is. Once your computer does something weird and you do not have a restore point, you may be facing virus and malware problems that can only be fixed by erasing your hard drive and reinstalling everything, thus losing all your data. OUCH! If you have a restore point that represents a well-running machine, you will have the option to simply roll your computer back to this point. 90% of the time you just fixed your own machine. By the way, no data, software or email is disturbed in the process. DO IT NOW...TODAY. Thank you very much.

I MAKE HOUSE CALLS:

I will come to your home or office to help you with almost any predicament including REPAIRS and upgrades. I have an endless amount of patience and knowledge. I offer a 20% discount on my hourly rate for those aged 60 and over. Give me a call at 419-318-9112. References are always available upon request. Don't forget to sign up for my FREE NEWSLETTER at OhComputerTraining.com. Subscribers will get added hints, tips and exciting new web-links.

Janis Weber, B.A., owner of Ohio Computer Training, is a professional computer instructor at UT, Lourdes, and MCCC. E-mail any specific questions or comments to jwpctutor@gmail.com or contact her for assistance at 419-318-9112. Public classes are listed on her website: www.OhComputerTraining.com. **Private tutoring and repairs are a just phone call away.**