

JANIS WEBER
"THE MOUSE TRAP"
Sylvania Advantage, Sylvania, OH

August 18, 2008
jwpctutor@gmail.com
419-885-4255

Computer Intimidated?

Are you one of those people who have a computer because it is the thing to own but have not discovered all the possibilities it hold? You may even use it only for certain tasks at work or home and do not have the time to read fat books on the other programs. I suggest starting with the library for videos on software. Even if you cannot find the exact version that you own, it will be a great starting place. Try to run the video while in front of your CPU. All in the privacy of your home! I am always willing to make a house call.

Protect Yourself from Phishing Online:

The odds of becoming a cyber victim have dropped last year. Still, American consumers lost almost \$8.5 billion and replaced about 2.1 million computers because of viruses, spyware, and e-mail scams. PHISHING is the sending of authentic-looking but fraudulent e-mail designed to steal sensitive personal information. Of all the Internet risks, phishing has been the toughest to stop because it's often almost impossible for a consumer to tell a phony e-mail from a legitimate one. That's why I suggest you do not click on links in an unsolicited e-mail to access a financial account. It could used to steal your credit-card number, savings account, or identity. Unless you're absolutely sure of the source, access your account only on your own directly through a browser or call the company at a phone number you've verified. Check my website for free anti-virus, anti-spam, and anti-spyware links.

Shopping Online:

Have you ever given your credit card to a salesperson or waiter? They have the opportunity to make note of your credit card and security number. It only takes a minute. You can be in more control when you shop online if you are wise. Use a separate credit card just for your internet shopping and do not use a debit card. Look at the address line at the top of your screen. Once you are at the checkout page, it should contain HTTPS (secure) instead of just HTTP. You may also see a yellow padlock at the lower right corner of the window. Make sure you know the merchant and have not just clicked on a link from an unknown page. Type in the actual website address and remain in control and not drawn in.

Basic Training:

The Catherine Eberly Center for Women on the campus of UT offers basic computer training at very reasonable prices. This is a non-credit series of 5 classes that focus on the novice user. Classes are forming now! Come join me September 23. Call 419-530-8570. Don't forget to register for my newsletters at www.ohcomputertraining.com.

Next Issue: How to buy a computer.

Janis Weber, owner of Ohio Computer Training, is a personal computer tutor. E-mail questions or comments to jwpctutor@gmail.com. Contact her for personal training at 419-885-4255. Visit OhComputerTraining.com for archived articles and upcoming classes.