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**Free AOL Email:**

Did you know you can keep your AOL email address and not pay them if you already have another service provider set up? Some of you are paying for Buckeye Express, Comcast, Verizon or some other local carrier. You need not double dip. To convert your paid account to the free version, follow these steps. First go to "bill.aol.com" and login to your master account. Now choose "Cancel My Billing" and then "How do I cancel my paid member account or convert it to a free member account?" Follow the onscreen instructions to send the cancellation request. You can either send an electronic cancellation request or download a form and mail it. Your request will take up to three days to process and remember you will not get a refund of the current billing cycle. Your free account will be activated the beginning of the next month and the services you have paid for will remain intact for the period. If you want to speak to a person for assistance at AOL, dial 1-888-265-8008.

**Upgrading To Windows 7:**

Here are a couple of tips if you want to move up to Windows 7. The first thing you should know is that you cannot upgrade from Windows XP to Windows 7 directly. You can, although, move up from Vista to Windows 7. If you want to migrate from XP to 7 you will have to do one of two things. Either back up your files and clean off your hard drive completely and install a full version of 7 or you can upgrade to Vista for an hour (free trial version is fine) and then upgrade again to Windows 7. This way will not have to clean off the hard drive. I do not promise any glitches so back up your files to an external source for safe keeping. Good luck. Let me know how it goes.

**Free Google Website:**

Want to create your own website for free? All you will need is patience and the tools supplied by Google Sites found at sites.google.com. Here you will find everything you will need to create a basic website. They will give you templates to work from so little knowledge of web-design is required. The big difference is that your domain name will be at the end of a string that includes Google's information prior to a name you have chosen. Test it out for free. Let me know how it works for you.

**PC Tutor:**

I offer a 20% discount on my hourly rate for personal tutoring for those 60 and over. I will come to your home or office and tutor you on most any subject. I have an endless amount of patience and knowledge. Give me a call at 419-318-9112. Anytime you have a simple question, contact me. I will help you for free! Don't forget to sign up for my free newsletter online. Need a website designed? I do that too.

*Janis Weber, owner of Ohio Computer Training, is a personal computer instructor. E-mail any specific questions or comments to [jwpctutor@gmail.com](mailto:jwpctutor@gmail.com) or contact her for on-site assistance at 419-318-9112. Offer suggestions for another article. New group classes are listed on her website: [www.ohcomputertraining.com](http://www.ohcomputertraining.com) as well as all archived articles.*